



Proceedings of the Govt. of Karnataka

Sub: Constitution of **Grievance Redressal Committee** under the Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Rules, 2019 in State Urban Local Bodies-Reg.

- Ref:**
1. The Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Act 2014, Dated: 05.03.2014
 2. The Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Rules, 2019, Dated: 12.06.2019.
 3. Submitted proposal by Mission Director (DAY-NULM) National Livelihood Mission single file No: MD 282 DAY-NULM 2019-20

Preamble:-

In the above cited notifications at reference(1) and (2), Sub-section (1) of Section 20 of the Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Act, 2014 and in the Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Rules, 2019 in Chapter-3, Section 18 there shall be a Grievance Redressal Committee for each local authority and the government shall decide the area of jurisdiction and the head quarters of the Committee constituted by the Government.

The Mission Director, DAY-NULM has submitted proposal to the government, at reference (3) to constitute the Grievance Redressal Committee under the Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Rules, 2019 and appoint a retired civil judge as chairman and two other members in the committee.

The proposal has been examined and hence the following order.

Government Order No. SDEL 86 ELM 2020 Bengaluru, Dated:02.03.2022

As explained in the Preamble sanction is here by accorded to constitute the Grievance Redressal Committee under the Karnataka Street Vendors (Protection of Livelihoods and Regulation of Street Vending) Rules, 2019 is as follows:

Sl. No.	Name of the Designation	Member
1	Retired Civil Judge	Chairman
2	One-memberretired Grade 'A'officer of the state government of the local areawith impeccable service records.	Member
3	Members should be a renowned social worker with experience in the informal economy involving street side business in the local area.	Member

The selection criteria of the President and Members for the above Committee are as follows:

1. Chairman

- The Chairman should be a retired Civil Judge.
- Must be under the age of 65.

2. Local Members

- Should be a retired Class-1 Officer of the State Government.
- Must be under the age of 65.
- Must have an impeccable service record in the local area.

3. Street Vendors in local area.

- Must have experience in the informal financial sector involving street vending.
- Must be under the age of 65.
- Must be a social worker.

Duration of the Committee:

The duration of the proposed committee shall be five years from the date of issue of the order.

Honorarium for the committee members:

A. This retired civil judge is appointed on a part-time basis and honorarium at the rate of Rs.2500/- per day of sitting fees shall be paid.

B. The other members of the Grievance Redressal Committee shall receive honorarium at the rate of Rs.1000/- per day of sitting fees after appointing on part-time basis.

The Payment of honorarium to the Chairman of the Grievance Redressal Committee and to the members of the committee should be paid from SUSV component of the DAY-NULM scheme.

Sl No	No of Cases	Timeline
1	Less than 10	Once in a month
2	10 to 50	Twice in a week
3	Above 50	Once in a week

The session should be organized according to the above schedule.

The place of the meeting:

1. The Grievance Redressal Committee shall be located in the municipal office or in any other place within the limits of the municipal government concerned, within the relevant municipal area.
2. Working Days and working hours of the Grievance Redressal Committee shall be as per the state government officehours.
3. The Office seal and emblem of the Grievance Redressal Committee shall be such as that of concerned municipality and shall be kept in custody by an officer authorised by the Chairman of the Grievance Redressal Committee.

Form and procedure of submitting application to the Grievance Redressal Committee:

1. The Street vendors may, in writing, submit a written complaint to any of the Grievance Redressal Committee for any grievance or issue relating to any act or action made pursuant to subsection other than that specified in clause 11 of the provisions of this Act.

2. Such application must be filed within 30 days from the date of occurrence of any incident causing grievance or dispute.

Provided that, the Grievance Redressal Committee may condone the delay in case it is satisfied that the applicant was prevented by sufficient cause from preferring the application within the prescribed time.

3. The following petitions will not be accepted by the Grievance Redressal Committee:

- A. If the application is anonymous or if it involves general and vague charges
 - B. If the matter is sub-judice in any court of law, tribunal or a quasi-judicial authority.
 - C. If the matter is beyond the scope of the Act, and;
 - D. If the applicant has no locus standi to file an application.
4. The application shall be accompanied by a copy of the order or notice, if any, against which the application is made and other relevant documents.

Hearing of Procedure by Grievance Redressal Committee

- 1) On receipt of the application under Rule 20, the Grievance Redressal Committee shall hold a preliminary hearing with the applicant to determine as to whether there is a prima facie case and whether the balance of convenience is in favour of applicant. The applicant may also pray for interim relief during the pendency of such application.
- 2) The result of the preliminary hearing shall be pronounced at the conclusion of the hearing and shall be recorded in writing and communicated to the applicant. The committee may grant or refuse the interim relief, if any prayed by the street vendors with reasons to be recorded in writing.
- 3) Where it has been held by the Grievance Redressal Committee that there is a prima facie case, a notice shall be issued to the public authority containing the details of the grievance or dispute.
- 4) The public authority, on receipt of such notice, shall file a reply within a period to be decided by the committee. A copy of the reply shall also be furnished to the street vendor, free of cost.
- 5) The street vendor may file a counter reply within a period of two weeks from the date of receipt of the written reply filed by the public authority.
- 6) The Grievance Redressal Committee may order for a field inquiry by deputing one of the members or an official of the local authority in connection with the contentions made by the applicant or respondent and also with reference to the records placed before it.
- 7) The Grievance Redressal Committee after hearing both parties shall pass an order in writing with the reasons for taking the decision, within a period of one month from the date on which hearing of both the parties is included.

- 8) The decision of the Grievance Redressal Committee shall be binding on the parties unless it is stayed by the Appellate committee to which appeal lies.

This order has been issued with concurrence from Law Department vide Note No. 240 AB 2021 Dated: 28.2.2020.



RANGANATHA
Under Secretary to Government
Skill Development, Entrepreneurship
and Livelihood Department
M.S. Building, Bengaluru

Copy to:

- 1) The Accountant General (A&E), Karnataka, Bengaluru.
- 2) The Chief Secretary to Government of Karnataka.
- 3) The Additional Chief Secretary and Development Commissioner, VidhanaSoudha, Bengaluru.
- 4) The Secretary to Government, Finance Department (Exp-3 & 9), VidhanaSoudha, Bengaluru.
- 5) All Secretary, Principal Secretary/ Secretary/ Additional Chief Secretary, Secretary.
- 6) The Chief Commissioner, BBMP, Bengaluru.
- 7) The Joint Secretary, Ministry of Housing & Urban Affairs, GoI, New Delhi.
- 8) The Commissioner, Employment and Training Department, Bengaluru.
- 9) The Mission Director, National Livelihood Mission((DAY-NULM), Bengaluru.
- 10) The Director, Municipal Administration.
- 11) The Treasury Officer, State Huzur Treasury, Bengaluru.
- 12) All Deputy Commissioners.
- 13) All the CEOs of Zilla Panchayats.
- 14) The Commissioner / Municipal Commissioner / Chief Officers.
- 15) The State Representative of RBI.
- 16) The State Convenor of SLBC.
- 17) The State Representative, SIDBI.
- 18) The Chief officer of District Lead Bank.
- 19) The Convenor, State Level Bankers Committee.
- 20) The Municipal Commissioner (E.O).
- 21) N.B.F.C / M.F.I
- 22) The Representative Areal Level Federation / City Level Federation.
- 23) The Community Affairs Officers / Community Organiser.
- 24) PS to Hon'ble Chief Minister, VidhanaSoudha, Bengaluru.

By order and in the Name of
The Governor of Karnataka,

Sd/-

Under Secretary to Govt.
Skill Development Entrepreneurship &
Livelihood Department.

- 25) PS to Principal Secretary to Govt. Skill Development Entrepreneurship & Livelihood Department, Bengaluru.
- 26) PA to Additional Secretary, Skill Development Entrepreneurship & Livelihood Department, Bengaluru.
- 27) PA to Under Secretary, Skill Development Entrepreneurship & Livelihood Department, Bengaluru.
- 28) Guard File/Extra Copy.

